



QUALITY POLICY

The primary concern of Company's Management is the rendering of Quality Services.
All **EFTHIMIOS SKORDAKIS & CO. G.P.** activities shall:

- Be according to the requirements of every individual Customer.
- Satisfy their expectation / needs.

Company's Management is committed to organise and keep working the whole Management System in such a way so that all the activities, materials, methods, personnel that affect or can influence the Quality of services are under constant vigilance and positive Control.

Special emphasis is given to those affecting Safety and Health of both Customers and Employees as well as to continual improvement of the Quality Management System.

The Company's Management System has as basis the Quality Management principles, structure and content according the International Standard **ISO 9001: 2015**.

The Policy Statement of **EFTHIMIOS SKORDAKIS & CO. G.P.** is a firm Commitment of Managing Director and applies to all Company's Departments, Personnel and Activities.

The implementation of this Policy as well as operation of the Quality System is under the full Authority and Responsibility of the Company's Quality Department Manager.

EFTHIMIOS SKORDAKIS & CO. G.P. Quality Policy shall be communicated to all personnel and regularly reviewed for continuous suitability.

EFTHIMIOS SKORDAKIS & CO. G.P. Strategic Policy

"The Company depends upon the continuous improvement of its human capital as a key ingredient in this goal.

We also strive to meet our customers' needs and expectations.

This policy includes Company's commitment to be a responsible business community citizen and upholding the interests of our stakeholders."

Piraeus, 15.12.2017

S. SKORDAKI
Managing Director